



Museum Tour Guide Volunteer Role Summary

Location: Military Intelligence Museum, Chicksands, Shefford

Commitment: minimum 2 hours a week, Tuesday-Friday, March-November.

The Museum of Military Intelligence is looking for volunteers to give tours of our public exhibits.

MIM is the only military intelligence-focused museum in the UK that collects across the entire spectrum of MI and publicly exhibits in an accessible format. Our collections, archives and exhibits cover the operational remit of the tri-service intelligence communities from Human Intelligence to Surveillance and Reconnaissance.

As a MIM tour guide, you will be the welcoming face of the museum, helping visitors explore the stories, heritage and human experiences behind military history. Your role ensures visitors feel supported, informed and inspired from the moment they arrive.

Skills and experience

This role will suit you if you are:

- Someone who enjoys meeting different types of people, public-speaking, public history and working in a team.
- Someone with experience of and/or an interest in and/or qualifications in military/defence/security history and Britain's role in global intelligence.
- Interested in developing and using communication and people skills.
- Cheerful and positive, even on busy days (and quiet days) such as school visits or coach group arrivals.
- Comfortable engaging with a diverse range of visitors including families, veterans, and military enthusiasts.
- Previous Front of House/ tour guiding experience is helpful but *not* essential - a willingness to learn, enthusiasm and friendliness matter most.

In this role, you'll help to...

- Create warm welcomes for every visitor.
- Take visitor groups on a guided tour of the museum, either following a pre-prepared script or developing your own personal route through the displays.
- Share information, answer questions and help visitors get the most out of their visit.
- Support the wider team in keeping the museum looking its best, reporting anything that needs attention.
- Stay informed about exhibitions and updates so you can confidently guide visitors.
- Volunteer at external events, such as airshows and heritage days.
- Contribute to smooth operations by understanding essential health & safety and evacuation procedures; similarly, abide by the specific regulations associated with



working on a military base.

- Positively adapt to the changing needs of the museum, visitor numbers and team activity.

What you can expect from us

MIM has a longstanding record of offering volunteers a welcoming, supportive working environment, in which you will be valued as one of the team and encouraged with career and training development opportunities where appropriate and relevant to you.

In this role, you will:

- Receive a full induction, volunteer handbook and tour training.
- Access ongoing support and training.
- Have a chance to represent MIM by volunteering at external events.
- Be part of an enthusiastic team passionate about sharing military heritage.
- Make a real difference to visitor experiences and help the museum thrive.

All volunteers...

- Respect and uphold the museum's values and commitment to sharing military heritage.
- Complete essential and role-specific training.
- Adhere to policies including safeguarding, health & safety, and equality and inclusion.
- Work collaboratively and respectfully with staff, volunteers, and visitors.
- Undergo a vetting process due to the museum's location on a secure, permit-only military base.

How to apply

Please send a CV (maximum 2-pages) and a cover letter to: mi-museumcurator@outlook.com

If you're interested in this role, but want to know more before applying, feel free to email as above.

For more information about our museum please visit our website:

<https://www.militaryintelligencemuseum.org/>

This is a voluntary role and is not legally binding.